



Dear Valued Customer:

Triad Bank, N.A. strives very hard to offer a wide range of services, as well as providing quality customer care. The banking industry has seen an increased need for the protection of non-public customer information and the procedures required for access to that information. Triad Bank, N.A. places great emphasis on “knowing our customers” and becoming familiar with customer banking practices.

Due to the enactment of the Federal “Privacy Act,” we will assign a password to each consumer account (not to include business accounts). The password will be chosen by the first customer listed on the account statement. All accounts with the same person listed first will have the same password. The first person listed on the account statement is responsible for choosing, changing (any time in writing), and making all signers aware of the password.

The password must be at least four, but not more than ten characters. Passwords may include letters, numbers, or a combination of both and must be kept confidential. We may require a password be provided prior to disclosing any customer information.

Triad Bank, N.A. values our relationship with you and we are confident this procedure will help ensure customer account confidentiality. If you have any questions, please contact our bookkeeping department at 918-749-1000.

Thank you for your cooperation in helping us maintain a safe and pleasant banking environment.

Sincerely,

Triad Bank, N.A.

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Password (please print)

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Signature

Date

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Print Name